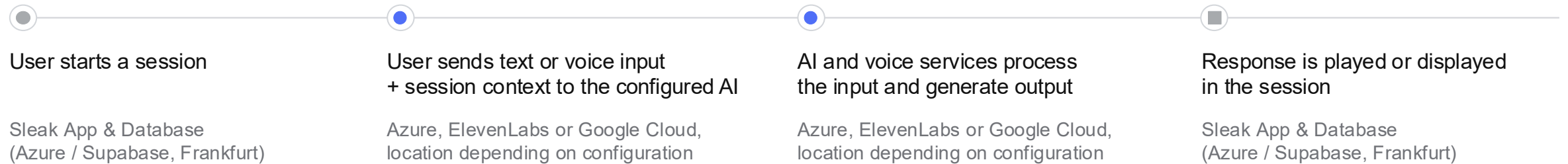


Basic data flow in Sleak



Explanation

Sleak hosts the application with Microsoft Azure in the EU and uses Supabase for EU-based data storage and user management. When a user starts a session, text or voice input and relevant session context are first processed in the Sleak platform. Depending on the session configuration, Sleak sends the required content through secure APIs to AI, speech and communication providers. These services may transcribe audio, generate a response, convert it into speech and produce feedback. Sleak receives the result and plays or displays it in the session. Transcripts, feedback and related session data may be stored in the platform. Depending on the service, model and telephony routing, processing may occur outside the EU/EEA. Where international transfers apply, Sleak uses appropriate safeguards in accordance with GDPR Chapter V, including EU Standard Contractual Clauses where required. Controller Data is deleted no later than 90 days after contract end unless retention is required by law.

The providers, processing locations and transfer mechanisms are listed in our Data Processing Agreement and at trust.sleak.ai/subprocessors.